

## Chat 2 Pro Recommendations

1. After binding two Chat 2 Pro units echoing effects can happen if you are close to the other person, this will disappear as you move away from each other.
2. Intermittent loss of audio signal can be caused by fractured headset wires, so it's always worth trying another headset.
3. If noise or crackling occurs when moving or rotating a plug, this suggests oxidation of the contacts in the sockets (this happens because of the environment that the Chat 2 Pro is used in), an off the shelf contact cleaner is available from Maplin, which most big towns have, it's called Servisol Super 10. A small amount in the sockets can help this problem. Don't use WD40 spray as this has a small amount of water in it and can make matters worse and can affect the electronics within the Chat 2 Pro.
4. Testing the range of a pair of units in a built up area will give mixed results as buildings bounce and shield the signals coming from the units, testing in a flat open area is always recommended.
5. If you find that a unit gives clicking/popping sounds and intermittent or short range when being used, it could be caused by a damaged aerial where internal wiring has broken, a replacement aerial is the only solution.
6. If you aerial breaks open by dropping the Chat 2 Pro or by sitting on the unit, then the likely hood is that it will not give full range once this has happened and a new aerial will be required.
7. If you find when charging that the green light just flashes this could be a loose battery not making contact with its terminals or the battery contacts have spread apart if the unit has been dropped.
8. When charging a unit care should be taken to align the USB plug and socket, forcing the plug into the socket can result in damaging the socket pins and the plastic guide, making it impossible to charge the unit and in some cases damage the LiPo battery by shorting it out.
9. Please note that the Jabra headset is not a good match for the 2.5mm socket because it has a 4 bar contact plug (not a 3 contact type), so is not a perfect match to the inbuilt socket in the Chat 2 Pro. You may find that after using the Jabra headset a few times that intermittent operation will result. UmpireTalk now sell a 2.5mm headset that is a good match.