

Chat Series Radios Additional Advice

Please see some tips below from fellow umpires who have been using our radios for some time now and from our Technical department :

- **The Belt pouch:** The pouch is a tight fit – take care on the first occasion of pushing the device into the pouch (particularly around the aerial) . We have removed the plastic covering over the recharge port to allow you to recharge the device without first having to remove it from the pouch again. We have also enlarged the holes in the pouch for the connectors, if these do not align perfectly you can manually cut the holes around the area of the connectors, if you wish, in order to allow easier access.
- **The headset jack connectors on the radio:** Be considerate when pushing in the jack connectors. There is no need to force them into the sockets. Make sure the jacks make full connection with the radio and are inserted fully into the sockets. Ensure you insert the jacks at a “straight” angle into the sockets as opposed to pushing against either side of the socket when sliding them in.
Remember to remove your headset and pull the jacks out of the radio after your game – “before” you sit down
- **Match day:** pair/switch the radio on in the changing rooms prior to the game. Some umpires prefer to only switch the radio on when at the pitch side to save battery power. This unnecessary and you can switch the radio on well in advance already to avoid needing to re-access the on/off power switch which is covered by the pouch after inserting the headset cables.
- **Replacement Headsets:** The headsets are not covered under warranty, if you experience difficulty with your headsets you will need to contact the Supplier directly to purchase additional or replacement Headsets.
- **Alternative Headsets:** The vast majority of headsets with split 3.5mm connectors (mic and speaker) will work with the Radios, and need to be tested by the user. There are currently three officially tested headsets provided by UmpireTalk. The “boom mic” version is supplied as standard. You can order a separate “combined lapel mic” earpiece or “covert earpiece/separate lapel mic” earpiece directly from Sales@UmpireTalk.com.
- **Recharging the radios:** The radios should only need a top up charge of around 3-4 hours every week after use. When the radios are not in use for an extended period of time, for example the off-season, it is recommended to place the radios on charge every couple of weeks to ensure they maintain their performance.
- **The ON/OFF slider switch:** Try not to slide the switch using your “nail”. Use the full surface of your finger or alternatively push from behind the slider. Some users have caused a split the slider switch cover by using their nail to turn the device on and off.

Many Thanks
The UmpireTalk Team

Important contact points

Supplier's Web Address: www.UmpireTalk.com

For Repairs and Maintenance: TechnicalTeam@UmpireTalk.com

For Helpdesk Ticket System: www.helpdesk.umpiretalk.com

For Orders: Sales@UmpireTalk.com



Recommendations for Headset wear

- The **"boom mic"** headset is designed with a rigid wrap over ear piece. These may be uncomfortable for some users at first. The wrap over clamp must be manipulated and bent in such a way as to assume the shape of the back of your ear in order to provide a more secure fit. Some force can be applied in doing this and can be achieved by warming the clamp section only with hot water. **It is still recommended that, in addition, a small piece of tape** be applied behind the ear in order to further secure the Earpiece in place to prevent movement while umpiring.
- A suggestion for wear is to run the headset cable should between your umpire shirt and base layer in order to avoid "sticking" to the skin and thereby resulting in a tugging effect on the earpiece. The recommended route is under the arm and up through the front of neck area from the radio worn on either side of your belt at the back. However, this varies from umpire to umpire.
- It is recommended to create a securing loop with the headset cable around your belt near the radio in order to avoid tugging on the jacks inserted into the radio sockets or your earpiece.
 - o Do this by measuring enough length in cable to allow the jacks to be connected to the radio, and then make an additional loop with the cable around the belt/belt buckle. Where after, you would then insert the jacks into the radio.



Women Umpires: Additional Radio Waist Belt

In addition to the supplied Belt Pouch, women umpires are supplied where ordered or provided by the county/umpiring organisation, with a Pocket Belt.

<p>1. <u>Locate the pocket which already contains a small pre-cut hole for the aerial</u>. Insert radio by inserting the aerial through the pre-cut hole as shown. (note this is done without first placing the radio into the supplied Belt Pouch – you do not need to use the Pouch if you chose to rather use the supplied Belt Pocket)</p>	
<p>2. Push radio all the way to the left, insert Headset jacks and carefully begin to zip the pocket closed.</p>	
<p>3. Zip the pocket all the way to the end while taking care not to allow the radio to slide in the direction of the zip. This will allow the pocket to be closed around the Jack connectors, with only the cables protruding.</p>	