

Report of EMHUA Web activity for the 25th AGM, Tuesday 30th April

1. Comments

There's been an increase in the number of members coming to me with issues this season as opposed to other committee members which is excellent as this reduces their workload. I would ask that members continue to do this, I'm always happy to help!

This season I was tasked with noting and tracking late confirmations, so that fines can be issued more consistently. I believe there were still a large number of games where confirmations were sent late and it was not reported to anyone; I'd like to kindly request that even if a late confirmation doesn't bother you it is still reported as many members rely on early notice.

2. Enhancement Highlights

The website has finally been made more secure with the use of SSL Certification using 'https' site wide; which has made logging into the website more secure and prevents personal details being leaked.

As part of the GDPR update administrators can no longer edit personal details of members and club contacts; this is now dependant on the user making these changes.

Members are now forced to accept the association policies & constitution before they can use the personal area of the website.

3. Communication Summary 2018/19 Season

Escalations to MRHUA Webmaster	9	Escalations to Tex Solutions	1
Errors Reported	5	Errors Fixed	4
Minor Enhancements Requested (Implemented)	0 (5)	Major Enhancements Requested (Implemented)	1 (5)
From / To Council Officers	51	From / To Other Members	14
Informed Late Confirmations	12	Late Confirmation Fines Issued	2

Josh Robinson
EMHUA Webmaster
18th April 2019